

12 July 2023

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804227
Email: Hpkt.foi@nhs.net

Our Ref: FOI/04655

Thank you for your request concerning PFI Contracts.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1. Are any of your sites part of a PFI arrangement? If so, which site and what is the name of the special purpose company (ProjectCo) for the PFI?**

No

- 2. For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers Hard Facilities Management services inc contract start date, contract length, value and end date?**

Name: Inviron
Start Date: April 1st 2021
Contract Length: 5 Years
Value: £17,321,000
End Date: March 31st 2026

- 3. For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers the Soft Facilities Management services (if delivered in-house please state this). If outsourced, please state contract start date, contract length, value and end date:**

Name: Mitie Ltd
Start Date: March 1st 2021
Contract Length: 7 Years
Value: £57,600,000
End Date: November 30th 2028

- a. Cleaning and Domestic Services**
- b. Patient Catering/Dining**
- c. Retail and staff & Visitor Catering Services**
- d. Portering and Logistics**
- e. Non-Emergency Patient Transport**
- f. FM Helpdesk**
- g. Hospital Switchboard**
- h. Security/manned guarding**
- i. Car Park Management**
- j. Linen & Laundry Services**
- k. Waste Management – off-site disposal**

Cleaning and Domestic Services: Mitie
Patient Catering/Dining: Mitie
Retail and Staff & Visitor Catering Services: Mitie
Portering and Logistic: Mitie (Kingsley Green Sites Only)



Security/Manned guarding: Mitie (Kingsley Green Sites Only)
Helpdesk: Mitie
Carpark Management: Free (Trust)
Linen & Laundry Services: Mitie
Hospital Switchboard: Not applicable.

Information regarding these contracts are publicly available through Contract Finder and our disclosure log¹.

Please follow this [link](#) for our catering contract.

Please follow this [link](#) for our Soft Facilities contract.

Please follow this [link](#) for information regarding our Waste Management

Please follow this [link](#) for information regarding our Non-Emergency Patient Transport

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



¹ Section 21 – Information is available through other means