

27 July 2023

Information Rights & Compliance Team
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Our Ref: FOI/04774

Thank you for your request concerning IT Infrastructure - Messaging.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1. Can you please provide an update regarding details of your Trust's IT Infrastructure, including aspects of messaging, remote monitoring, etc? The eight questions are in the attached spreadsheet, which I would be grateful if you could fill in.**

Please see attached spreadsheet as request.

We have completed various spreadsheets for you in the past and provided you with the majority of this information numerous times. Therefore, we have applied S21 – Information is available through other means to some of your questions¹.

Please follow this [link](#) to our disclosure log where you can find the information by looking for the FOI request number identified in the spreadsheet.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



¹ Section 21 – Information is available through other means