

27 July 2023

Information Rights & Compliance Team  
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Tel: 01727 804227  
 Email: [Hpft.foi@nhs.net](mailto:Hpft.foi@nhs.net)

Our Ref: FOI/04781

Thank you for your request concerning Remote Consultation software.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**Please could you confirm whether you have agreed a contract with a new supplier (if so what is the contract length and name of the supplier and system in question), or if you have extended your contract with your existing supplier? If neither, please provide details of what's happening at the minute (e.g. the trust is procuring a new system, the trust is developing an in-house solution etc).**

Technology	Mapped Supplier	Mapped product	Contract ending date Final	Revised Date
Remote consultation system provider (e.g. video and online consultations)	Zoom	Zoom	01/09/2022	29/09/2024

**Could you send your reply within 3 working days?**

The FOI Act requires that a response to an FOI request be provided within 20 working days from receipt.

In future please send all FOI requests [hpft.foi@nhs.net](mailto:hpft.foi@nhs.net) to ensure prompt response.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

