

2 August 2023

Information Rights & Compliance Team  
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Our Ref: FOI/04733

Thank you for your request concerning digital dictation, speech recognition, outsourced transcription, video consultation and health information systems.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**Digital Dictation**  
**Speech Recognition**  
**Outsourced Transcription**  
**Health Information Systems**

This information is already in the public domain<sup>1</sup>. Please follow the links provided on the attachment.

#### **Video Consultation**

Please see information provided on the attachment.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



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<sup>1</sup> Section 21 – Information is available through other means