

24 August 2023

Information Rights & Compliance Team  
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Our Ref: FOI/04776

Thank you for your request concerning our facilities management maintenance contracts.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**Q1. What type of maintenance management model does your organisation use? E.g. Managed supply-chain, single hard-fm & soft-fm contractor, internal workforce, principal contractor etc.**

We have a Facilities Management Contract for Soft, Catering and Hard.

**Q2. Can you provide a list of the approved contractors used?**

Our Soft Facilities Management and Catering contract was awarded to Mitie FM Limited  
Our Hard Facilities Management contract was awarded to Imtech Inviron Limited

You may wish to contact them for their approved contractor's list. Please follow the links provided below.

**Q3. What are the total values of contracts granted?**

This information is already in the public domain<sup>1</sup>.

- Please follow this [link](#) for details of our Catering Services Contract
- Please follow this [link](#) for details of our Soft Facilities Management Contract.
- Please follow this [link](#) for details of our Hard Facilities Management Contract.

**Q4. When do these contracts expire?**

Please follow the links provided above.

**Q5. What services are provided in each contract?**

Please follow the links provided above

**Q6. What procurement method was used? E.g. Open ITT, Framework if so, which one?**

Please follow the links provided above.

Should you require further clarification, please do not hesitate to contact me.

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<sup>1</sup> Section 21 - Information is available through other means

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

