

24 August 2023

Information Rights & Compliance Team
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Our Ref: FOI/04787

Thank you for your request concerning patient transport service providers.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. **List of patient transport service providers – internal and external suppliers (including taxi providers) for last three years with paid amount to each of them in the last three fiscal years?**
2. **how much you pay taxi providers per mile?**
3. **Please could you provide the full contact details for the Transport Manager / Senior Manager who is responsible for the Patient Transport service provision?**

We have applied S43 (2) of the Freedom of Information Act to the above questions because our Non-Emergency Patient Transport Services (NEPTS) contract is currently under negotiation.

Information is exempt if disclosure would, or would be likely to prejudice the commercial interests of any person, including the public authority holding the information. This is a qualified exemption and therefore subject to the public interest test.

We have considered the reasons for and against disclosure below:

Reasons in favour of disclosure:

- The Trust aims to be open and transparent
- The public have right to know how public money is being spent

Reasons against disclosure:

The activity is conducted in a commercial environment and disclosing this information could inhibit future procurement exercises and our ability to ensure value for money should the expenditure of the current contract be within the public domain.

We feel that there is a greater public interest in non-disclosure due to the importance of ensuring a level commercial playing field and achieving best value in our negotiations for this contracts.

However, under S16 – Duty to provide advice and assistance you may find a previously published response of some interest. Please follow this [link](#) to our disclosure log. (FOI 4313)

Should you require further clarification, please do not hesitate to contact me.



Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

