

20 September 2023

Information Rights & Compliance Team  
99 Waverley Road  
St Albans  
Hertfordshire  
AL3 5TL

Tel: 01727 804227  
Email: [Hpft.foi@nhs.net](mailto:Hpft.foi@nhs.net)

Our Ref: FOI/04803

Thank you for your request concerning remote monitoring.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. **Technology-enabled virtual wards remote monitoring services contract(s):**
  - A. **Is there a single remote monitoring services provider across all Hertfordshire Partnership University NHS Foundation Trust technology-enabled virtual wards, or are there multiple providers?**
  - B. **Who is/are the contracted remote monitoring services provider(s) for technology-enabled virtual wards?**
  - C. **Does the contract(s) cover only licenses or telehealth equipment/kit, logistics services, etc, if so, which ones are included?**
  - D. **What is a contract(s) Value (£)?**
  - E. **What is the contract(s) Start Date?**
  - F. **What is the contract(s) Length (in months, years, please specify the term)?**
  - G. **Who is the contracting authority?**
  - H. **Procurement type (e.g., direct award via CCS framework, call-off from a dynamic purchasing system, open procedure, etc.)?**

We do not have remotely monitored virtual wards.

2. **If there is no contract(s) in place, but technology-enabled virtual wards remote monitoring services are/were provided as a pilot programme, please provide the information:**
  - A. **Is/was this pilot funded through the Hertfordshire and West Essex ICB, or is/was the funding allocated directly through the Hertfordshire Partnership University NHS Foundation Trust or any collaboratives, if so, which one?**
  - B. **Who is/was the selected remote monitoring services provided for this pilot?**
  - C. **What is/was the pilot Value (£)?**
  - D. **What is/was the pilot Start Date?**
  - E. **What is/was the pilot Length (in months, years, please specify the term)?**

Not applicable.

3. **If there is a technology-enabled virtual ward remote monitoring service contract(s), but exemptions in FOIA protect the information due to the organisation entering a contract with a third-party contractor with confidentiality clauses (or on an expressly confidential basis). In that case, this shouldn't prevent disclosure under transparency obligations, for example, to publish spend data, so please provide the following information:**
  - A. **What is the Value (£) spent on remote monitoring for virtual wards?**
  - B. **What is the spent term monthly, quarterly, or annual?**

Not applicable.

**Definitions:**

- **Virtual ward technology-enabled offers the management of patients via a digital platform to optimise the care of patients, support communication and enable the effective management of a patient's condition. Patients may measure agreed vital signs where relevant and enter data into an app or website.**
- **Telehealth equipment/kit includes smart devices, digital platforms, apps, and devices designed to help remotely monitor people who live at home.**

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

