

3 October 2023

Information Rights & Compliance Team 99 Waverley Road St Albans Hertfordshire AL3 5TL

> Tel: 01727 804227 Email: <u>Hpft.foi@nhs.net</u>

> > Our Ref: FOI/04834

Thank you for your request concerning Mental Health Urgent Assessment Unit.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Does your NHS Trust have a Mental Health Urgent Assessment and Care Centre, which may otherwise be known as a Mental Health Clinical Assessment Unit, Mental Health Crisis Centre, Mental Health Crisis House or a similar service with a different name?

No.

Although we do not have a Mental Health Urgent Assessment centre at the moment, we are in the process of setting up a service. We have identified a building to host the service and will shortly be recruiting staff for the service. We anticipate launching the service end of Q3/beginning of Q4

2. If yes to Q1, when did the service open?

Please see the answer to question 1.

3. If yes to Q1, how many patients have used the service, broken down by month, since December 2022.

Not applicable.

4. If yes to Q1, how much has your Trust has spent on this service to-date, broken down by month, since December 2022

Not applicable.

5. If yes to Q1, what was the staff vacancy rate (as a percentage) for the service, broken down by month, since December 2022.

Not applicable

6. If yes to Q1, is the service still operational?

Not applicable.





7. If no to Q6, when did this service close?

Not applicable,

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click <u>here</u>.

