

13 October 2023

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804227
Email: Hpkt.foi@nhs.net

Our Ref: FOI/04652

Thank you for your request concerning Service and Maintenance Contracts.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Please can you provide the following service and maintenance contract information with regards to the organisation's

**Digital/Smart Buildings Platform
Fire Alarms & Fire Suppression
Access Controls, Security, CCTV
HVAC (Heating Ventilation Air Conditioning),
BMS (Building Management System)
Care Comms/Nurse Call (Care Communications).**

- Contract Description: Please provide me with a brief description of the overall service provided under this contract.**

	Contract Details
Digital/Smart Buildings Platform	This information is not held ¹ . To establish this I have checked with our Estates Department and our Digital Delivery Department
Fire Alarms & Fire Suppression	HF Management Contract
HVAC	HF Management Contract
BMS (Building Management System)	HF Management Contract
Access Controls, Security and CCTV	are covered with smaller contracts held by the individual sites.
Care Comms/Nurse Call (Care Communications).	SAS provide nurse comms

- Contract Type: Comprehensive, Semi Comprehensive including call outs, Basic Service Only.**

Contract types vary including semi comprehensive including call outs.

¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

3. **Existing Supplier: If there is more than one supplier, please split each contract up individually.**

	Supplier
Digital/Smart Buildings Platform	Not applicable
Fire Alarms & Fire Suppression	HF Management Contract
Access Controls, Security, CCTV	TTM, Chubb, Nationwide, Stanley
HVAC	HF Management Contract
BMS (Building Management System)	HF Management Contract
Care Comms/Nurse Call (Care Communications).	SAS

4. Annual Average Spend: The annual average spends for this contract and please provide the average spend over the past 3 years for each provider

The contract value for our HF Management Contract is already in the public domain and can be located through [Contract Finder²](#).

Please see below payments for individual contracts over the last 3 years

SAS:	£6,121.20
TTM:	£36,503.92
Chubb:	£2,222.23
Nationwide Security:	£252,523.10
Stanley:	£295,664.51

5. **Hardware Brand: The primary hardware brand of the organisation's Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications).**

	Hardware Brand
Digital/Smart Buildings Platform	Not applicable
Fire Alarms & Fire Suppression	Morley IAS / VESDA
Access Controls	Paxton
Security	Various
CCTV	Stanley
HVAC	Mitsubishi
BMS (Building Management System)	Trend
Care Comms/Nurse Call (Care Communications).	SAS

6. Number of sites with the above-mentioned solutions.

	Number of Trust Sites
Digital/Smart Buildings Platform	Not applicable
Fire Alarms & Fire Suppression	72
Access Controls	63
Security	51

² Section 21 – Information is available through other means

CCTV	72
HVAC (Heating Ventilation Air Conditioning)	72
BMS (Building Management System)	20
Care Comms/Nurse Call (Care Communications)	51

7. Contract Duration: please include any extension periods.

Please follow the link provided under question 4 for details of our HF Management Contract.

Contracts held by individual sites are rollover contracts.

8. Contract Expiry Date: Please provide me with the day/month/year.

Please follow the link provided under question 4 for details of our HF Management Contract.

9. Contract Review Date: Please provide me with the day/month/year.

Please follow the link provided under question 4 for details of our HF Management Contract.

Contracts held by individual sites are roll over contracts and constantly reviewed.

10. Go to Market: How where these services procured, please provide me with either the tender notice or the framework reference number. Please specify if procured through other routes.

Please follow the link provided under question 4 for details of our HF Management Contract

Contracts held by individual sites were not procured through a framework.

11. Contact Detail: Of the person from with the organisation responsible for each contract with details including full name, job title, direct contact number and direct email address.

The purpose of the Freedom of Information is to provide public access to information held by public authorities, it is not a directory enquiry. All our management contact details can be obtained through [Binley's Database of NHS Management](#) or google².

12. If the service support area has more than one provider for Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call.(Care Communications) maintenance then can you please split each contract up individually for each provider?

Please see the answer to question 11.

13. If the contract is a managed by an outside Facility Management Company, please can you provide all the relevant details with including the contact details of the responsible person from the FM (Facilities Management) Company. (This request includes both DDI number and Mobile Number)

Please see the answer to question 4 and question 11.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

