

13 October 2023

Information Rights & Compliance Team  
99 Waverley Road  
St Albans  
Hertfordshire  
AL3 5TL

Tel: 01727 804227  
Email: [Hpft.foi@nhs.net](mailto:Hpft.foi@nhs.net)

Our Ref: FOI/04873

Thank you for your request concerning Digital Project Consultancy.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**1. Is the trust working with any external consultancies around digital projects?**

Yes

**2. If yes, which consultancy firms?**

Apira

**3. If yes, which digital projects?**

Patient Flow Bed Management

**4. What are the trust's digital priorities in 2023/2024?**

Please follow this [link](#) to the Trusts 5 Year Digital Strategy.

**5. What Electronic Patient Record (EPR) does the trust use?**

Civica Paris

**6. When is the EPR contract end date?**

This information is already in the public domain<sup>1</sup>. Please follow this [link](#) to a previously published response (FOI 4782)

**7. Are there plans to procure a new EPR within the next 12 months?**

No

**8. How is the trust supported with technology? E.g.**

**a) In-house team**

The Trust have an internal support team and an internal team of developers

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<sup>1</sup> Section 21 – Information is available through other means

**b) Outsourced commercial provider**

Yes, the Trust works with an external provider for 3rd party IT infrastructure and support.

**c) If yes, which organisation?**

Hertfordshire, Bedfordshire and Luton ICT (HBLICT)

**9. NHS Shared Services**

Yes

**If yes, which NHS trust provides support?**

All our IT services are outsourced to Hertfordshire, Bedfordshire and Luton ICT (HBLICT) (hosted by East and North Hertfordshire Clinical Commissioning Group) in an internal NHS shared service.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

