

6 November 2023

Information Rights & Compliance Team  
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Our Ref: FOI/04908

Thank you for your request concerning emergency contractors or builders.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**1. Please provide the number of times your Trust called in emergency contractors or builders for unplanned maintenance and repair works in 2022.**

We did not have any major unplanned maintenance requirements that required an emergency contractor to be called in 2022.

However, we did get c1,500 reactive calls per month.

**2. Please provide the total cost of emergency contractors or builders for unplanned maintenance and repair works in 2022.**

For normal reactive calls, our costs are in the main below the threshold of £1,500 and therefore covered by the maintenance contract at no additional cost to Trust.

However, we do spend across the Trust c£1.5M per annum for reactive works above the threshold. This also includes for quoted works required by the separate Budget Holders.

**3. Please provide the largest cost for a single unplanned maintenance and repair work in 2022.**

The largest cost for reactive unplanned major maintenance task was £9,500 plus VAT.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

