

21 November 2023

Information Rights & Compliance Team
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Our Ref: FOI/04896

Thank you for your request concerning Mobile Phones.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

I would like to request information under the Freedom of Information Act

Mobile phones

Who is your current mobile phone provider?	EE
How many mobile connections?	5414
When is the contract up for renewal?	March 2023 - Currently in new contract signing discussions
How long do you contract for (24 or 36 months)?	24 Months initial term plus 12 months plus 12 months
The email address of the primary contact for this contract?	The purpose of the Freedom of Information is to provide public access to information held by public authorities, not to be a directory enquiry service. Under Section 16 – Duty to provide advice and assistance you may find “Google” helpful, alternatively all our management contact details can be obtained through Binley’s Database of NHS Management .

SIP Trunking

Have you implemented SIP?	Yes
If yes, when does the contract expire?	This information is already in the public domain ¹ . Please follow this link to a previously published response. (FOI 4322). The BT HSCN VOIP contract expires in June 2024.
Who is your SIP provider?	We have multiple suppliers; BT, Chiltern Telecom and Voiceflex
The email address of the primary contact for this contract?	Please see the answer given under Mobile Phones

¹ Section 21 – Information is available through other means

Team Licences

Which Microsoft 365 Licence do you have e.g. E3, E5 Have you voice enable your Teams Licences?

If not, is that something you are considering?

The information you are requesting in regards to our Teams Licences relates to our operating systems capabilities and if answered could be used to compromise the security of the organisation. It would make the organisation vulnerable to a crime such as hacking and this could lead to a theft of information or a denial of service to IT systems therefore we have applied S31(1)(a) – Law Enforcement (1) Information is exempt if its disclosure under this Act would or would be likely to prejudice (a) the prevention or detection of crime.

S31 is subject to a test of prejudice. Please see below for our considered reasons for and against disclosure:

Reason in favour of disclosure

We acknowledge the public interest in openness and transparency and recognise that releasing this information would provide the public with assurance that we are protecting their information and our technologies.

Reason against disclosure

Disclosure of the capability of our devices would make the Trust vulnerable to cybercrime as it outlines the Trust's security position which could be used as a starting point to attack network infrastructure and/or information systems.

We have reached the view that on balance, the public interest is better serviced by withholding this information under the section 31(1) exemption².

Telephony

What is your current telephony system?	We have telephone systems across our 43 sites of the following types: BT One Cloud Cisco Avaya IP Office Nortel BCM450 Nortel BCM50 Nortel CS1000 Siemens HiPath 3550 Dimensions Voice Mitel
How many users of the telephony system?	There are between 5 and 100 users on each system
When is the contract up for renewal?	As per FOI 4322 there are many contracts. The BT HSCN VOIP contract ends in June 2024.
The email address of the primary contact for this contract?	Please see the answer given under mobile phones

Should you require further clarification, please do not hesitate to contact me.

² Section 31(1)(a) – Law Enforcement

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

