

21 November 2023

Information Rights & Compliance Team
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Our Ref: FOI/04951

Thank you for your request concerning medication errors.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Under the freedom of information act 2000 I'm requesting the following information on NHS hospital pharmacy services at your trust:

1. How many patient safety incidents, related to medication errors, were reported through your local risk management system in the past five financial years as follows:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

	Date	Medication Incidents
a	2022/23	870
b	2021/22	816
c	2020/21	620
d	2019/20	650
e	2018/19	563

2. What percentage of inpatients at your trust received a reconciled list of medications within 24 hours of admission, in line with NICE guidance, in each of the following years:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

	Date	Medication Reconciliation
a	2022/23	45%
b	2021/22	n/a
c	2020/21	87%
d	2019/20	34%
e	2018/19	97%



CAVEAT: HPFT is a Mental Health and Learning Disability Trust and our Pharmacy Department does not provide a 7 day service. Our policy states “Pharmacy staff will undertake level 2 medicines reconciliation for service users within 24 hours of their admission during Sunday to Thursday and 72 hours if admitted on Friday and Saturday. On wards which do not have a daily pharmacy visit the medicines will be reconciled at the next visit by ward pharmacist”.

3. Please can you provide the number of full-time equivalent pharmacists and pharmacy technicians per 100 beds in your trust, and the vacancy rate for each, in the past five financial years as follows:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

	Year	Total Number Staff in Post Pharmacists, Pharmacy Technicians and Assistant Pharmacy Technicians	Vacant FTE
a	2022/23	28.39	3.28
b	2021/22	29.14	0.53
c	2020/21	24.1	2.68
d	2019/20	25.03	0
e	2018/19	19.25	0

CAVEAT: We are unable to provide you with a breakdown per 100 beds. HPFT is a Mental Health and Learning Disability Trust and our Pharmacy Department covers all the Inpatient Units e.g. Mental Health, Older People, CAMHS and Learning Disability wards. Staffing is not proportionate to beds for Mental Health Hospitals as we have significant community-based services.

4. What percentage of inpatient beds at your trust were visited daily by pharmacists and pharmacy technicians in the past five financial years as follows:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

	Date	Percentage of Inpatient daily Visits (number of beds 365)
a	2022/23	10%
b	2021/22	5%
c	2020/21	35%
d	2019/20	35%
e	2018/19	35%

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

