

15 December 2023

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804227
Email: Hpft.foi@nhs.net

Our Ref: FOI/04930

Thank you for your request concerning Network and Telecommunications.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1. When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned?**
- 1a. What would you like to improve upon in your next refresh?**
- 1b. Could you please confirm the supplier for your current contract and the vendor that you are using?**

This information is already in the public domain¹. Please follow this [link](#) to a previously published response. (FOI 4448)

- 2. When was your last Wi-Fi refresh, and when is the next refresh planned?**
- 2a. What would you like to improve upon in your next refresh?**
- 2b. Could you please confirm the supplier for your current contract and the vendor that you are using?**

This information is already in the public domain¹. Please follow this [link](#) to a previously published response. (FOI 4587)

- 3. When was your last Telephony Hardware refresh, and when is the next refresh planned?**

We have 43 sites with several different providers. Some sites have been refreshed within the last 3 years and we are planning others in the next 6 months.

- 3a. What would you like to improve upon in your next refresh?**

Any new system will need to be compatible with IP trunk technologies.

- 3b. Could you please confirm the supplier for your current contract and the vendor that you are using?**

We have multiple telephony suppliers as follows:

BT
Telecom Resource
Chiltern Telecom
Sirius Voice and Data
Maintel
Virgin Media

¹ Section 21 – Information is available through other means

4. When was your last Unified Communications refresh, and when is the next refresh planned?

No Unified Communications refresh has taken place, and no planned at present.

4a. What would you like to improve upon in your next refresh?

Not applicable

4b. Could you please confirm the supplier for your current contract and the vendor that you are using?

BT One Cloud Cisco and Microsoft Teams

5. Do you currently use SD-WAN or SASE, if not it this something that you are planning to do?

5a. If yes, could you please confirm the supplier for your current contract and the vendor that you are using?

This information is already in the public domain¹. Please follow this [link](#) to a previously published response. (FOI 4587)

6. What adoption of asset tracking/real-time asset locating, or RFID has been implemented or is being considered or planned?

6a. Can you confirm contract dates and vendors?

7. Do you have an alert/notification solution in place for reducing false alarms or is being considered or planned?

We do not hold the information for question 6 and 7².

All our IT services are outsourced to Hertfordshire, Bedfordshire and Luton ICT (HBLICT) (hosted by East and North Hertfordshire Clinical Commissioning Group) in an internal NHS shared service. You may wish to contact them directly at the below address.

Hertfordshire, Bedfordshire and Luton ICT
Charter House
Parkway
Welwyn Garden City
Hertfordshire
AL8 6JL

Should you require further clarification, please do not hesitate to contact me.

² Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

