

15 December 2023

Information Rights & Compliance Team
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Tel: 01727 804227
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Our Ref: FOI/04968
Your Ref: RWR

Thank you for your request concerning transgender women.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

I am writing to you under the Freedom of Information Act 2000 to request the following information regarding complaints received by HERTFORDSHIRE PARTNERSHIP UNIVERSITY NHS FOUNDATION TRUST between 1st September 2022 and 31st August 2023 (inclusive). Specifically, I would like to know:

- 1) **How many women inpatients complained that a trans woman inpatient was sharing the same sleeping accommodation as the complainant?**
- 2) **How many women inpatients complained that a trans woman inpatient was using the same women-only day room(s) that had been made available to the complainant?**
- 3) **How many women inpatients complained about both of the aspects of their care referred to in questions 1) and 2)?**

We have no record of this type of incident or complaint¹.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

**Sue Smith
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him.