

23 January 2024

Information Rights & Compliance Team  
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Our Ref: FOI/05021

Thank you for your request concerning ICT testing practices.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

**1. Do you have a dedicated Informatics and Communications Technology (ICT) test team?**

No. Testing is conducted as an element of each programme delivery.

**2. Do you outsource project testing?**

No

**3. Do you outsource Business as Usual (BAU) testing?**

No

**4. Do you test core functions (not just key applications) before releasing your regular Operating System patches and updates to the ICT estate?**

Yes

**5. Do you test your new End User Devices and peripherals before deploying to the ICT estate?**

Yes

**6. Would you consider using an independent Testing as a Service (TaaS) option? If not, please explain why.**

There are no plans to use an independent Testing as a Service in our digital strategy.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely



Sue Smith

**Sue Smith**  
**Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

