

2 February 2024

Information Rights & Compliance Team 99 Waverley Road St Albans Hertfordshire AL3 5TL

> Tel: 01727 804227 Email: <u>Hpft.foi@nhs.net</u>

> > Our Ref: FOI/05015

Thank you for your request concerning Translation, Interpretation, Language.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Please provide me with the following information for the financial years 2020/21, 2021/22, 2022/23.

1. All expenditure made by your organisation, in every facet of its operations and purview, on translation, interpretation, and language services.

Information for 2020/21 and 2021/22 is already in the public domain¹. Please follow this <u>link</u> to a previously published response (FOI 4405)

	£	Service Provided
2022/23	102,217.45	Face to Face (Video and Telephone) and Written

2. Please provide the aggregated total spent by your organisation and then, if possible, please provide this broken down by particular function for which the service was carried out.

It is not possible to provide a breakdown into any particular function. However, in line with other requests we are able to provide you with the Top 10 languages needed to be translated in 2022/23.

Top 10 Need	Language
1	Farsi / Persian/Dari
2	Polish
3	Turkish
4	Tamil
5	Bangla / Bengaili
6	Albanian
7	Portuguese
8	Spanish
9	Romainian
10	Urdu

Should you require further clarification, please do not hesitate to contact me.

¹ Section 21 – Information is already in the public domain.



Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click <u>here</u>.

