

2 February 2024

Information Rights & Compliance Team
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Our Ref: FOI/05036

Thank you for your request concerning Translation & Interpreting services.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

1. Trust's overall spending on Translation and Interpreting Services 2020/21, 2021/22 and 2022/23

Please follow this [link](#) to our previous response to you for 2020/21 and 2021/22 (FOI 4055) and this [link](#) to FOI 5015 for 2022/23¹.

2. Total translators employed by the Trust

We do not employ translators.

3. The hourly pay for in-house interpreters

Please see the answer to question 2.

4. What languages do they cover

Please see the answer to question 2.

5. Total number of in-person/face to face interpreting sessions booked (break down by language and clinical area)

Please follow the links provided under question 1.

6. How many appointments or procedures have had to be rescheduled/cancelled due to lack of an interpreter

None.

Should you require further clarification, please do not hesitate to contact me.

¹ Section 21 – Information is available through other means

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

