

6 November 2023

Information Rights & Compliance Team  
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Our Ref: FOI/04871

Thank you for your request concerning agency and bank staff.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

### Sourced Staffing Arrangements

- 1a. **Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place 1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.**
- 1c. **As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?**
- 1d. **Please provide the contract start and end date for the supplier (dd/mm/yy)**

This information is already in the public domain<sup>1</sup>. Please follow this [link](#) to our disclosure log.

### Direct Engagement

- 2a. **Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)**
- 2b. **What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)**
- 2c. **Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable**

Please follow the link provided under question 1.

- 2d. **Please provide the contract start and end date for the DE supplier (dd/mm/yy)**

contract start date : September 2015  
contract end date: December 2025

- 2f. **How much did the organisation pay the supplier in 22/23 (April 2022 to March 2023) for the provision of the direct engagement service?**

We are unable to distinguish the split paid for direct engagement and bank.

The total paid for direct engagement services and bank for 2022/23 was £37,387.17

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<sup>1</sup> Section 21 – Information is available through other means

### **Vendor Management System for Nurse Agency**

- 3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?**
- 3b. Who supplies your Vendor Management System? E.g. Allocate, NHSP etc.**
- 3c. Please provide the contract start and end date for this provider (dd/mm/yy)**

Please follow the link provided under question 1.

### **Bank Management**

- 4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers**

The technology provider for our Bank Management is Health Roster (Allocate).

- 4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical**

Nursing, AHP, admin and clerical.

- 4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)**

Contract start date: June 2023

Contract end date: June 2028

- 4d. How much did the organisation pay the supplier(s) in 22/23 for the provision of the bank service?**

Please see the answer to 2f.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

