

14 February 2024

Information Rights & Compliance Team
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Our Ref: FOI/05056

Thank you for your request concerning Patient Portal, Engagement Platform, PHR.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Does your trust have a 'Patient Portal / patient engagement platform / Personal Health Record'?

Yes

If yes:

1. Who is the current provider?

Healthcare Communication UK Limited

2. What is the name of the current solution?

Patient Portal

3. What is the start and end date of the contract?

1 July 2020 to 30 June 2024

4. Is there a break clause, if so, when?

No

If no:

5. Are you planning to procure a 'Patient Portal / patient engagement platform / Personal Health Record'?

6. If yes, when are you looking to go out to market and by what route?

This information is not recorded¹.

Should you require further clarification, please do not hesitate to contact me.

¹ Section 1(1) Any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

