

11 March 2024

Information Rights & Compliance Team
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Our Ref: FOI/05083

Thank you for your request concerning IT Infrastructure.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Can you please provide an update regarding aspects of your Trust's Cloud usage and Data storage details? The four questions are in the attached spreadsheet, which I would be grateful if you could fill in.

Please follow this [link](#) to one of our previous responses to you¹. (FOI 3891) I can confirm nothing has changed.

All our IT services are outsourced to Hertfordshire, Bedfordshire and Luton ICT (HBLICT) (hosted by Hertfordshire & West Essex Integrated Care Board) in an internal NHS shared service.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



¹ Section 21 – Information is available through other means