

28 March 2024

Information Rights & Compliance Team  
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Our Ref: FOI/04833

Thank you for your request concerning HR complaints against senior staff.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- Please provide information regarding complaints received by your organisation's HR department between January 2021 and August 2023 that concern senior members of staff, with suitable redactions.**

**Please specify: the date of the complaint, the relationship of the complainant to the person making the report, the nature of that complaint, the complaint route and the outcome (as you can see in the example below).**

Please see attached.

Due to the small numbers of complaints in any one month against a Senior Manager, we have applied Exemption Section 40(2) to providing the month of complaint and identifying the relationship.

This is because entries of 5 or less are considered sufficiently small enough to be potentially identifiable data. On this basis, this information is exempt from the duty to publish.

We have provided the year of the complaint, the nature of complaint, route and outcome.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

*Sue Smith*

**Sue Smith  
Information Rights Officer**

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).



