

28 March 2024

Information Rights & Compliance Team
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St Albans
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Our Ref: FOI/05038

Thank you for your request concerning NEPT Non Emergency Transport.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

Services Procured	Current Provider	Contract End Date	Patient journeys per annum	Spend per annum	In the previous 12 months, how many times was KPI achieved?		
					INBOUND	OUT Outpatients	OUT Discharges
Non-emergency patient transport	FOI 4313						
High Dependency	Not applicable						
Mental Health	FOI 4313						
Renal Dialysis	Not applicable						
Taxi Services – staff and/or patients	FOI 4313						

The information you are requesting is already in the public domain¹. Please follow this [link](#) to a previously published response.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

¹ Section 21 – information is available through other means

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

