

28 March 2024

Information Rights & Compliance Team
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Our Ref: FOI/05099

Thank you for your request concerning Digital Dictation.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1. Could you please confirm whether your organisation uses a digital dictation provider? If so, kindly specify the name of the provider.**

Yes we use T-Pro Digital Dictation

- 2. Could you confirm whether you employ a speech recognition system? If yes, please provide details about the provider.**

T-Pro provide speech recognition as part of their solution and as a standalone product, "Speech Direct." Some individual staff members within the Trust also have licenses for Dragon Dictation software provided by Nuance through Access to Work.

- 3. Does your organisation use an outsourced transcription provider? If so, kindly state the name of the provider.**

No

- 4. For all the services mentioned above, I would appreciate clarification on the contract expiration date. Alternatively, if your contracts are on a rolling basis, please indicate so.**

The contract with T-Pro has a current end date of December 2026. The contract date details for individual Dragon licenses is not held centrally.

Should you require further clarification, please do not hesitate to contact me.

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer



Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

