

8 April 2024

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804227
Email: Hpkt.foi@nhs.net

Our Ref: FOI/05111

Thank you for your request concerning Managed Service or Master Vendor.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- 1. Does the Trust have a Managed Service (MSP) or MV or an external Bank supplier for the recruitment of agency staff? Please break this down into Doctors, Nursing & AHP if appropriate.**

Managed Service Provider: No

Master Vendor: This information is already in the public domain¹. Please follow this [link](#) to our frequently asked questions.

External Bank: No

- 2. If yes, who is that contract with and when does it end?**

Not applicable.

- 3. If yes, how did the Trust review whether the supplier followed ethical business practices, what ethical insights did they gather?**

Not applicable.

- 4. What steps do the Trust take to ensure suppliers are paying their fair share of taxes and acting with integrity.**

Not applicable.

- 5. Who is responsible within the Trust, for ensuring that suppliers follow ethical business practices?**

Not applicable.

Should you require further clarification, please do not hesitate to contact me.

¹ Section 21 – Information is available through other means

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

