

16 May 2024

Information Rights & Compliance Team
99 Waverley Road
St Albans
Hertfordshire
AL3 5TL

Tel: 01727 804227
Email: Hpkt.foi@nhs.net

Our Ref: FOI/05163

Thank you for your request concerning MH Services waiting times.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000.

- I would like to know the average wait time for mental health services for; 2024 so far, 2023, 2022, 2021 and 2020.**

**Average Waited Time for
Adult MH Assessment
(Days)**

2020	2021	2022	2023	2024
21	23	45	38	23

- I would like to know currently what is the longest someone has been waiting to access mental health services, and what was their condition/reason for being the waiting list.**

Currently the longest someone has been waiting to access of our Adult MH services is 77 days. The reason for referral was Psychosis – Ongoing/Recurrent.

- I would like to know how many people in the last year - April 2024 to April 2023 - rejected the offer of your services after being on the waiting list.**

This information is not recorded in a reportable manner¹. To provide this information would invoke S12 - cost of compliance exceeds the appropriate limit because we would need to manually go through every referral received.

- I would like to know how many people have died in the last year - April 2024 to April 2023 - whilst being on your waiting list.**

Due to the small numbers of service users who died whilst being on the Adult MH Services waiting list between April 2023 and April 2024 we have applied Exemption Section 40(2)². This is because entries of 5 or less are considered sufficiently small enough to be potentially identifiable data. On this basis, this information is exempt from the duty to publish.

Should you require further clarification, please do not hesitate to contact me.

¹ Section 12 - Cost of compliance exceeds the appropriate limit

² Section 40(2) - Personal Data has been applied. This is because by releasing this information could identify individual(s) and constitute a breach of the Data Protection Act (2018).

Please find enclosed an information sheet regarding copyright protection and the Trust's complaints procedure in the event that you are not satisfied with the response.

Yours sincerely

Sue Smith

Sue Smith
Information Rights Officer

Enc: Copyright Protection and Complaints Procedure Information Leaflet.

If you would like to complete a short survey in relation to your Freedom of Information request please scan the QR code below or click [here](#).

